

NO.	Symptom	Error code on the display	Reason	Troubleshooting method
1	When the bike is powered on, the "ready" light doesn't activate		1.kickstand switch fault	1.Pls remove the kickstand switch or change it
			2.brake switch fault	2.Pls remove the brake switch or change it
			3.The emergency switch is damaged or the key is not in place	3.Pls put the emergency switch back or change it
2	The bike is powered on and activate the "ready" light ,but the motor doesn't work	1.10 1.20 2.30 2.50	1 .battery fault	1.Pls check the cable or change the battery
			2.controller fault	2.Pls reconnect and tighten the place have been repaired
			3.motor fault	3.Pls reconnect and tighten the place have been repaired
			4.Throttle fault or cannot return back	4.Pls check the connector and cable of throttle or change throttle
			5.Brake power off switch is damaged	5.Pls check the brake lever and brake switch
3	Failure of speed regulatio or the max speed is lower	1.The display only shows two grids of battery power 2. 11 12 3. 21 4. 31 5. 40 6. 41 7. 50	1 .When the battery capacity is lower than 20% ,will enter into the turtle mode	1.Pls charge the battery fully
			2.The battery temperature is higher than 60 or lower than 0, will enter into the turtle mode	2.Pls wait for the resume of temperature
			3.The controller temperature is higher than 90	3.Pls wait for the temperature is lower than the limit value
			4.The motor temperature is higher than 120	4.Pls wait for the temperature is lower than the limit value
			5.The charging and discharging function of battery is abnormal, the BMS function is abnormal	5.Pls turn off the bike and disconnect the battery cable and send to after-sale service for testing
			6.The battery cell temperature is higher than 54	6.Pls turn off the bike and stop charging , wait for the resume of temperature
			7.The throttle fault	7.The maintenance center change the throttle controler
4	The switch is broken	60	The switch is broken	Check if the switch or cable of switch is broken or not
5	Insufficient mileage of a single charge		1.The tire pressure is insufficient	1.Pls make sure the tire pressure is appropriate
			2.Not Charge the battery fully or charger fault	2.Pls charge the battery fully or check if the charger plug connect well or not
			3.The brake adjustment is not ok , the driving resistance is excessive.	3.Pls adjust the brake assay again
			4.The battery is aged or damaged	4.Pls change the battery
			5.There are too many uphill, headwind, frequent acceleration and deceleration, heavy load .	5.It is normal to reduce the mileage in this certain environment
6	The charger doesn't work	1.Two lights are flashing 2.Three lights are flashir 3.Four lights are flashing 4.Five lights are flashing	1.Battery undervoltage (lower than 44V) or output short circuit	1.Restore the voltage above 56V or replace the battery
			2.Battery overvoltage (higher than 85V)	2.Reduce the voltage to less than 84V or replace the battery
			3.The positive and negative terminals of the battery are connected back or the battery is overheating	3.Check the connection plug and wait for the battery temperature to drop below the limit value.
			4.Charger fault	4.Wait until the temperature of the charger is lower than the limit value or replace the charger
			5.The charger plug falls off or the connection is loose	5.Check whether the charging input and output plugs are connected properly
7	Noise of plastic body in driving		The tightness of the chain is not reasonable	Adjust the tightness of the chain
8	Other fault		1.When you meet a fault that cannot be removed under the above guidance or a fault that cannot be determined.	if have these situation, please contact the supplier or the maintenance station.Do not open the above parts without authorization, otherwise you will lose the warranty commitment of the company.
			2.The damage of motor, controller, charger and battery	