



Mike Cozza
Parts Manager
Beta USA
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Beta USA Parts Department Shipping & Return Policy

Shipping cutoff times are 1:30pm PST for both Express and Ground shipping. *Give an extra hour for Monday/Tuesday after 3-day weekends.

Parts orders over \$150 dealer cost, currently in stock, will ship via ground (FedEx ground or Postal Priority) for free. This is per order, we cannot combine or edit orders after they are placed. Backordered parts placed on the same order will also ship out for free once they arrive.

Drop-shipments will follow the same rules, just enter the customer's information in the shipping address. Anytime the shipping address does not match the billing address we do not include an invoice in the box.

All Expedited Shipping (1, 2, or 3 Day Air) will be charged to the dealers account. Due to the high volume of orders we are unable to give quotes ahead of time as the price is based on the weight and size of the box which can only be determined after your order is boxed up. *Please note that plastics, tanks, subframes, exhausts, seats, etc. are large items will be very expensive to expedite because of the size of the box. You can visit www.fedex.com to look up shipping quotes, our zip is 93446.

A 20% restocking charge can be applied to all parts returns (excluding Beta USA shipping errors or product defects). All returns must be in their original package and not damaged in any way. No returns after 180 days. No returns on required dealer stocking parts, special order parts (non-stocking), garage sale items, parts that have been superseded or discontinued, or parts that came as part of a marketing kit.

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